



Vaccines for Children Vaccine Management Contact List

VACCINE SUBJECT OR ISSUE	CONTACT
General Information (shipment updates, requests to update contact information, add a physician requests, general program questions)	Vaccines for Children Main Line: (404) 657-5013 / (800) 848-3868 Email: Dph-gavfc@dph.ga.gov Fax: (404) 657-5736 / (800) 372-3627
Vaccine Storage & Handling Issues Flu Pre-Book and Distribution Public Health School Based Flu Project Vaccine Temperature Monitoring Cloud (VTMC)	Kaleisha Blount, VFC Program Supervisor (404) 657-6395 Kaleisha.Blount@dph.ga.gov
Vaccine Logistics Issues (i.e. Reporting temperature excursions, power outages, replacement/corrective action, returning wasted/expired vaccine, return invoices/labels, reporting short dated vaccine expiring in 90 days)	Brandon Brown, Vaccine Logistics Associate (404) 657-3174 Brandon.Brown@dph.ga.gov
Vaccine shipment arrives out of range.	For refrigerated vaccine, contact McKesson immediately at (877) Temp123 (877-836-7123) For frozen vaccine, contact VFC at (404) 657-5013. <i>Only contact McKesson in reference to vaccine received out of temperature. Please direct all other calls to the VFC Program.</i>
Provider Status Enrollment in VFC Withdrawal Requests Issues and complaints	Kaleisha Blount, VFC Program Supervisor (404) 657-6395 Kaleisha.Blount@dph.ga.gov
Urgent Issues	Ben Sloat, Deputy Director/Vaccine Manager (404) 657-9635 Ben.Sloat@dph.ga.gov
Report Vaccine Fraud and Abuse	Fraud and Abuse Hotline (Voice Mail) (404) 657-5950
GRITS Access, GRITS Inventory, etc.	GRITS Helpdesk (866) 483-2958 DPH-gaimmreg@dph.ga.gov

VFC Staff

Ben Sloat, Deputy Director/Vaccine Manager
Kaleisha Blount, VFC Program Supervisor
Cheryl Paschal, VFC Program Associate
Ria Clarke, VFC Program Associate
Kisha Wiggins, VFC Program Associate
Brandon Brown, Vaccine Logistics Associate

Revised 2/14/2018