<table>
<thead>
<tr>
<th>VACCINE SUBJECT OR ISSUE</th>
<th>CONTACT</th>
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| General Information (shipment updates, requests to update contact information, add a physician requests, general program questions) | Vaccines for Children  
Main Line: (404) 657-5013 / (800) 848-3868  
Email: Dph-gavfc@dph.ga.gov  
Fax: (404) 657-5736 / (800) 372-3627 |
| Vaccine Storage & Handling Issues  
Flu Pre-Book and Distribution  
Public Health School Based Flu Project  
Vaccine Temperature Monitoring Cloud (VTMC) | Kaleisha Blount, VFC Program Supervisor  
(404) 657-6395  
Kaleisha.Blount@dph.ga.gov |
| Vaccine Logistics Issues (i.e. Reporting temperature excursions, power outages, replacement/corrective action, returning wasted/expired vaccine, return invoices/labels, reporting short dated vaccine expiring in 90 days) | Brandon Brown, Vaccine Logistics Associate  
(404) 657-3174  
Brandon.Brown@dph.ga.gov |
| Vaccine shipment arrives out of range. | For refrigerated vaccine, contact McKesson immediately at (877) Temp123 (877-836-7123)  
For frozen vaccine, contact VFC at (404) 657-5013. Only contact McKesson in reference to vaccine received out of temperature. Please direct all other calls to the VFC Program. |
| Provider Status  
Enrollment in VFC  
Withdrawal Requests Issues and complaints | Kaleisha Blount, VFC Program Supervisor  
(404) 657-6395  
Kaleisha.Blount@dph.ga.gov |
| Urgent Issues | Ben Sloat, Deputy Director/Vaccine Manager  
(404) 657-9635  
Ben.Sloat@dph.ga.gov |
| Report Vaccine Fraud and Abuse | Fraud and Abuse Hotline (Voice Mail) (404) 657-5950 |
| GRITS Access, GRITS Inventory, etc. | GRITS Helpdesk (866) 483-2958  
DPH-gaimmreg@dph.ga.gov |

**VFC Staff**

Ben Sloat, Deputy Director/Vaccine Manager  
Kaleisha Blount, VFC Program Supervisor  
Cheryl Paschal, VFC Program Associate  
Ria Clarke, VFC Program Associate  
Kisha Wiggins, VFC Program Associate  
Brandon Brown, Vaccine Logistics Associate

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